## Full Line Waste Disposal Company



## Total Customer Satisfaction with Old Fashioned Personalized Service

December 20, 2021

Dear City of Burrton resident,

As you may know, the City of Burrton recently decided to contract trash and recycling collection services for city residents with Nisly Brothers. This change will be effective January 1, 2022. The city will continue to bill each resident with other utilities, then pay us.

We are a family owned and operated waste collection company based in rural Hutchinson. 65 years ago, my father, Menno Nisly, founded our company. We contract with many small cities here in central Kansas to provide trash and recycling collection. I believe our company is a great fit for your city!

Your old carts are scheduled to be removed and your new carts delivered on December 27, 2021. Please put your old carts out to the curb so they can be removed, even if not full. All residents will receive a new green residential trash cart for trash and a tan recycle cart. A new feature on all our carts is the Nisly SafeWaste wind latch. This simple rubber strap holds the lid closed but releases when our truck empties your cart! It is not necessary to unlatch the lid on collection day. See our website for details.

Our trash and recycle programs are very similar to the current programs. Please have your carts at the curb by 6:00am as your pickup time for trash or recyclables may be earlier. If you have any questions, you may pick up a recycle brochure at City Hall. We will pick up trash each Thursday, and recyclables, every other week. Our first trash and recycle pickup day will be Jan 6, 2022. See the calendar on the back of our letter, and on our website for more details.

Our drivers will be doing a training run on December 30, 2021. Both trash and recycle drivers will be doing training. Any trash or recycle carts out for pickup will be dumped at no charge as we finalize training and change to a Thursday schedule. Get an extra pickup FREE!

Our observed holiday schedule is different from what you may be accustomed to. Our holiday schedule is included on the calendar. On most major holidays, the Harvey County Transfer Station is closed, so we generally postpone your pickup day one day on holiday weeks.

Extra boxes and bags are picked up weekly at no extra charge. If you have a bulky item like furniture, or a mattress, simply call our office to schedule the pickup at no charge, or just place the items by your trash cart, clearly marked as trash. If you frequently have extra trash or recyclables and need an extra cart, call City Hall at 620-463-4545. An extra trash or recycle cart is \$7.00 extra per month.

Appliances and other metal items will be collected monthly. You may call our office to schedule a free pickup or just place the items by the curb, clearly marked by your trash cart. Metal items will be collected once each month and recycled, all at no extra charge.

Sincerely,

J Marvin Nisly President

